

Have you lost food because of a power outage?

Do you buy groceries with SNAP? You may be able to get some of your SNAP dollars added back on your Oregon EBT card.

What you need to know:

If you receive SNAP benefits and you have lost food due to a household misfortune, you can request replacement SNAP benefits.

- The loss can be due to a situation that affects large areas, such as a wildfire, storm or a flood, or can be specific to a single household, such as a house fire.
- Household misfortunes can include:

Storms	Equipment failure (refrigerator or freezer)
Flooding	Power outages
Fire	Failure to pay a utility bill

What you need to do:

- Fill out and submit a replacement form to your local Oregon Department of Human Services office within 10 days of the loss.** You can do this by mail or in person.
- If you are unable to submit the form within 10 days, call your local Oregon Department of Human Services office immediately to verbally report the loss.** You will then have 10 days to return the form after you report.
- 2-1-1 can help you report the loss and submit the form.** They can also help you obtain the form in other languages if necessary. 2-1-1 is a community partner who can help with any questions you may have about SNAP. It's free.

To find your local Oregon Department of Human Services office, call 2-1-1 or visit <https://www.oregon.gov/dhs/offices/pages/index.aspx>.





Children, Adults and Families
Supplemental Nutrition Assistance Program (SNAP)

Program:	Branch:	Case number:	Worker ID:
Case name:			

Affidavit of Loss of Food Purchased with Supplemental Nutrition Assistance Program (SNAP) Benefits Due to a Disaster

Food was destroyed in my home as a result of:

This happened on: _____

The following food items purchased with SNAP benefits were destroyed.
Please list each food item separately.

Destroyed food item	Amount you paid

I certify under penalty of perjury this information is true and correct.

Client signature

Date

This document can be provided upon request in alternative formats for individuals with disabilities. Other formats may include (but are not limited to) large print, Braille, audio recordings, Web-based communications and other electronic formats. E-mail fs.policy@state.or.us, call 503-945-5600 (voice) or 503-945-5896 (TTY) to arrange for the alternative format that will work best for you.



The Department of Human Services (DHS) will not discriminate against anyone. This means DHS will help all who qualify. DHS will not deny help to anyone based on age, race, color, national origin, sex, sexual orientation, religion, political beliefs or disability. You can file a complaint if you think DHS discriminated against you because of any of these reasons.